



Vicki Hall

Director of Global Technical Services

As director of global technical services, Vicki Hall is responsible for managing Trojan Battery's world-class technical support team, battery training sessions, application engineering programs and warranty administration. Hall's application engineering support includes charger testing and evaluation of field applications for the company's original equipment manufacturer (OEM) customers. She also has expanded her management of Trojan's technical support team which addresses technical questions from around the world that come in via Trojan's toll-free technical support hotline and the company's Web site.

Hall previously served as director of quality and technical services for Trojan and managed the company's overall product quality programs, initiatives and strategies. Prior to joining Trojan Battery in 2006, Hall served as technical marketing manager for FIAMM Technologies, a manufacturer of batteries for the telecom industry. She also managed OE engineering for Exide Technologies, formerly GNB Technologies, an OEM battery supplier for automotive, utility and heavy-trucking manufacturers such as Ford, Mercedes Benz, John Deere and Peterbilt. While with GNB Technologies, Hall held various quality services positions and played an integral role in the company receiving the Ford Motor Company Gold Supplier for Quality award.

Hall served as a bioenvironmental engineering technician in the United States Air Force and is a veteran of the First Gulf War, "Operation Desert Storm." She received her Bachelor of Science degree in biology from Coastal Carolina University in Conway, South Carolina.

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